

Redemption Program

I. <u>Definition</u>:

- CUBC refers to Cathay United Bank (Cambodia) Corporation Limited.
- Merchant refers to any merchants that accept cards payment.
- Redemption Program refers to redemption of CashPoint to Premium Redemption or Cashback Redemption and other benefits to experience with our preferred partners.
- This Program is not eligible for the expired, closed, and late payment card to be participated.
- CashPoint is none transferable to other credit card account and if there is any refund transaction, CashPoint will be reversed.
- CUBC reserves the rights to extend or terminate the program without prior notice.
- Promotion Period: 1st Feb ~ 31st Dec 2024.

II. Terms & Conditions:

Cashback Redemption

How to redeem for Cashback with CashPoint?

- Cardholder needs to:
- 1 Send Email to rewards@cathaybk.com.kh from the registered email of the card
- 2 Visit CUBC Branches
- 3 Call Us CUBC Customer Service via 023/069 88 55 00
- Cardholder could redeem 1/10 CashPoint for USD1/USD10

- 1. Per credit card account is eligible to redeem the total of USD50 Cashback Redemption per month.
- 2. Cashback amount will be credited into your credit card account within 30days after the approval date, cashback transaction will be shown in the next following credit card statement.

Experience with CashPoint

Premium Redemption

Types of Redemption	CashPoint	Remark
1 visit Plaza Premium Lounge Globally	8 CashPoint	Eligible all CUBC credit cardholders
500 Air- Mileage points	10 CashPoint	For member of Krisflyer/Asia Miles

Globally International Airport Lounge



- Promotion period: 1st Jan ~ 31st December 2024.
- Eligible for accessing to Plaza Premium Lounge with 8 CashPoint per visit.
- CUBC credit cardholder needs to present your 1 CUBC credit card at the Plaza Premium Lounge,
 valid international flight boarding pass, 3 passport. The boarding pass or flight ticket must be in the same name as the card and the passport.
- Maximum entitled visits per one national ID of cardholders in promotion period: Classic & Gold X4,
 Platinum X10, World & Infinite Unlimited. And the maximum is 2 visits per national ID in a day.
- This privilege only applies to CUBC credit cardholder's own use and cannot be transferred to others.
- If cardholder had more than one CUBC credit card, the total visits is subject to the highest entitled visits of the card. Example: Ms. S has one CUBC Visa gold credit card and one Visa platinum credit card, and the total entitled visit for Ms. S is 10 visit. Mr. A has one CUBC Visa gold credit card and one MasterCard gold credit card, and the total entitled visit for Mr. A is 4.
- After service is consumed, CUBC will deduct 8 CashPoint from the credit card account per visit.
- When performing CashPoint deduction, if the CashPoint balance is insufficient or the credit card is invalid, USD32/per visit will be charged in the credit card account as the accessing fee.
 - Find the lounges' location, please visit: www.plazapremiumlounge.com
 - Find the eligible Lounge here
- CUBC reserves the rights to change, amend the terms and conditions or terminate the promotion without prior notice.

Air-Mileage Points





- Primary Cardholders needs to call CUBC hotline to convert CashPoint for Air Miles.
- Cardholder must have a valid Asia Miles / KrisFlyer account before redemption.
- The member ID should be 10 digits (all numeric). To enroll, visit Asia Miles at www.asiamiles.com and KrisFlyer at www.krisflyer.com
- 10 CashPoint can be redeemed for 500 mileages and the mileage redemption is subject to minimum of 500 mileages per transfer per day.
- Each redemption must be to an account bearing your own name, and not to a supplementary card member or any other person's Points account.

If you have any questions related to Rewards Program, please contact us for further information via email rewards@cathaybk.com.kh or via call 023 88 55 00 or 069 88 55 00.